

## SAVE TIME, COMMUNICATE BETTER, GET MORE DONE WITH YOUR BOARD.

#### The Goal: Stepping Up Your Board Game

Even at the seed stage, we believe it's important to establish a board cadence. In doing so, you operate more professionally and strategically, you prepare for later stages when boards are required, and you get more from seed investors who can help you and champion your cause.

#### **BEFORE THE MEETING**

## SEND YOUR DECK IN ADVANCE

The 75% or more of your actual meeting should be about discussion and solving problems — not merely updating investors. Send your deck a couple days in advance so all directors can see the data and get initial context. This lets you dive into a more productive discussion, following a brief section of housekeeping and recapping the slides during the meeting.

Additionally, design should be professional, but don't agonize over beauty. Send as a PDF to preserve your fonts and layout.

#### **DURING THE MEETING**

## FOCUS ON 2-3 MAJOR ISSUES

At first, immediately following your seed fundraise, most discussion will be about product direction and key hires. There may also be some early Series A commentary (which won't be revisited until before your next fundraise process.)

Other major topics to discuss:

- Go-to-market plans/tests
- Product/market fit data
- Setting/reviewing milestones
- Asking for/receiving help

#### **AFTER THE MEETING**

## WHAT ARE THE ACTION ITEMS?

Good board directors don't merely hear your updates, poke and prod, then go about their days. They should be used to remove barriers, make intros, suggest solutions, and meet 1:1 where specific expertise or deeper discussion can be useful.

Ensure everyone knows what they're responsible for delivering and when.

Additionally, if you're entering your first board meeting, be sure you come away with a set cadence for the first 6-9 months of board meetings.



#### **AGENDA**

- 1. Housekeeping
- 2. Progress Update
- 3. Financials
- 4. Team Update
- 5. Current Priorities
- 6. Key Concerns

#### **EXAMPLE HOUSEKEEPING**

- Hiring
  - Current org chart, with openings and requests for help
- Office & Logistics
  - Potential moves and cost (rent, \$ per sq. ft., lease length)
  - Insurance, healthcare, legal & other service providers
- Approval of Meeting Minutes (if in use)
- Financials:
  - Cash out date and burn rate
  - 409A valuation
  - Cap tables
  - Common/preferred stock dashboard



#### **EXAMPLE PROGRESS UPDATE**

#### Highlights:

- 1. Update
  - Context
- 2. Update
  - Context
- 3. Update
  - Context

#### Lowlights:

- 1. Update
  - Context
- 2. Update
  - Context
- 3. Update
  - Context



This slide sets the tone for the meeting. You want to summarize the things that are going well and articulate a few key concerns. You'll talk about everything later, but this helps surface a few major things to help focus the coming conversation.

## **EXAMPLE FINANCIALS**

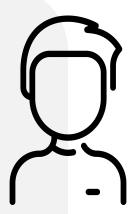
#### STOCK OPTION GRANTS



• X shares = Y%



- X shares = Y%
- Rationale (e.g. "Founding team member")





## **EXAMPLE FINANCIALS**

Cash Balance: \$N

Cash Out Date: MM/YY

Notable in (Month):

e.g. "Increase in payroll, rent, legal fees"

 e.g. "Decrease in marketing spend: events, paid Facebook"

|                      | (Month) (Month) |     |
|----------------------|-----------------|-----|
| Revenue              | \$N             | \$N |
| Operating<br>Expense | \$N             | \$N |
| Net Income           | \$N             | \$N |
| Cash Burn            | \$N             | \$N |



It's often a good idea to put a note next to the Cash Balance or Cash Out Date lines that shares whether your burn is consistent with plan or you're spending more/less aggressively.

## **TEAM UPDATE**



Amy Co-Founder, CEO Bob Co-Founder, CTO





Matt Lead Developer

Tracy
Web Developer





Jim Sales/Marketin g

(Next Hire)
UA Marketer

(Intern Hire)
Designer



This can go in the front or back of the deck. We prefer front because it's easier to get through quickly and focus the rest of the discussion on the 1-2 most important issues.

#### **TEAM COMPENSATION**

| Name       | Role                | Base Salary        | Equity              | Share Count | Start Date |
|------------|---------------------|--------------------|---------------------|-------------|------------|
| Amy        | CEO                 | \$N                | \$X%                | X           | M/D/Y      |
| Bob        | Head of<br>Product  | \$N                | \$X%                | ×           | M/D/Y      |
| Matt       | Lead<br>Developer   | \$N                | \$X%                | Х           | M/D/Y      |
| Tracy      | Web<br>Developer    | \$N                | \$X%                | X           | M/D/Y      |
| Jim        | Sales/Marketi<br>ng | \$N                | \$X%                | X           | M/D/Y      |
| TBD Hire   | UA Marketer         | To approve:<br>\$N | To approve:<br>\$X% | Х           | M/D/Y      |
| TBD Intern | Designer            | \$N                | (small to none)     | Х           | M/D/Y      |



Typically, the board directors (and your first few employees) think about equity percentages. As you grow, however, compensation starts to reference share counts. After all, at the seed stage, the dollar amount is less meaningful than the percentages, which reverse at a later-stage startup earning revenue.

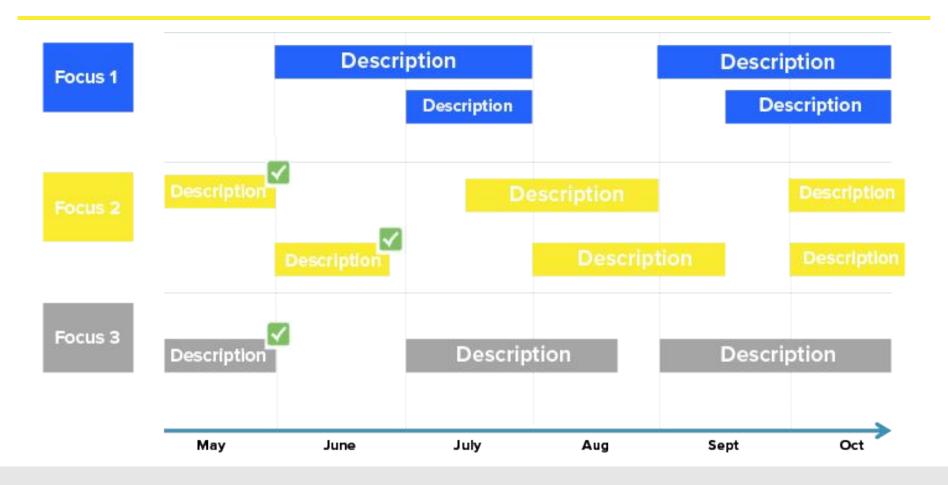
#### **CURRENT PRIORITIES**

Your progress updates will be the most customized to your business. Rather than propose one generic layout, we're showing three directionally correct layouts, each for a specific scenario:

- 1. A pre-launch startup.
- 2. A post-launch, pre-revenue consumer mobile startup.
- 3. An early-revenue SaaS startup.

These slides might be mainly text, mainly graphs, or a combination. They also might be broken up across multiple slides.

#### PRODUCT ROADMAP





- To demo at the meeting: X update, Y update, Z update
- In design/dev now: A update, B update, C update

#### **USER PERSONAS**



#### "Busy Betty"

- Female (30s/40s), driven professional, values her time
- Uses many apps to save time
- Passive on social; active on blogs (lifestyle/hacks, business)



#### "Digital Dana"

- Female & male (20s), young professional, time-waster
- Serial app adopter/dropper (mostly entertainment)
- · Hyperactive on social media



#### "Casual Cara"

- Female (30s/40s), primary driver is family, not career
- Makes time for leisure (reading, watching, listening, apps, etc.)
- Very active on Facebook only

#### **TESTS PLANNED – 3 MONTHS**

- 1. Offline/Local (events + flyers) nonscalable tactics to acquire first cohort & learn
- 2. Facebook + Instagram multivariate testing of messaging + audience targeting
- 3. Lifestyle Blogger Outreach built target list of 100 (5 in draft now; 3 published)
- 4. Google AdWords targeting longtail keywords on specific brands, trends
- 5. Paid content placement targeting lifestyle/fashion sites □ blog post housed on optimized landing page

#### **USER TESTING**

#### Surveyed X User Prospects

- (How we found them)
- (What we hoped to learn)
- Key Insights





#### **USER TESTING**

- We thought we were selling to X customer but now believe Y is a better target
  - (How you plan to prove/disprove this thesis)
- Prioritizing X feature higher on product roadmap
  - (Why?)
- Passionate responses to X, not Y
  - (Early hypotheses as to why)
- X moved in the market which changes Y
  - (What was it? e.g. Facebook just launched XYZ)

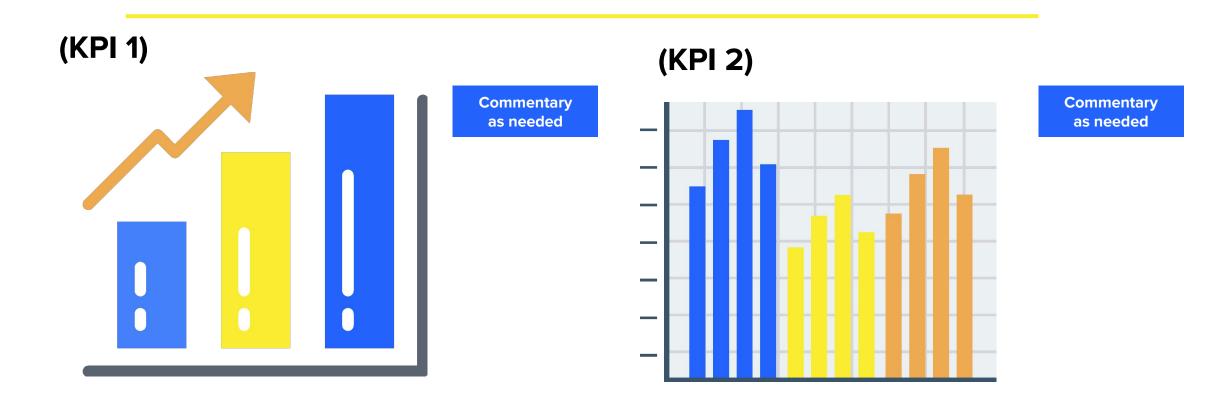


These examples are generally the "so what?" moments from the previous slide. How has what you've learned thus far affected your approach to customers/GTM, product, or overall market or competitive landscape? Discuss with your board.

#### **CURRENT PRIORITIES**

- 1. A pre-launch startup.
- 2. A post-launch, pre-revenue consumer mobile startup.
- 3. An early-revenue SaaS startup.

## **GROWTH**





Brief summary of what this data means and what resulting actions you'll take. (Discuss in the meeting if needed.)

## **ENGAGEMNT**

(List important top-of-funnel action)

Q2: 10.6%

Q1: 10.1%

☐ Flat Q2Q & below target. Growing is Priority #1.

(middle-of-funnel action)

Q2: 23.2%

Q1: 15.1%

☐ Higher than anticipated

(middle-of-funnel action)

Q2: 3.3%

Q1: 3.9%

☐ Watching carefully but growing Priority #1 takes precedent today.

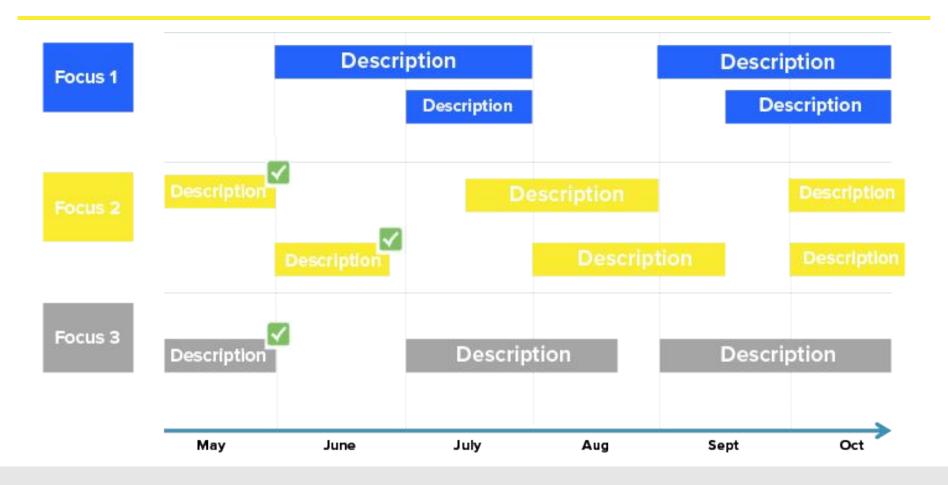
(bottom-of-funnel action)

Q2: 8.2%

Q1: 4.0%

☐ Doubled Q2Q after X product update, discussed last meeting.

#### PRODUCT ROADMAP





- To demo at the meeting: X update, Y update, Z update
- In design/dev now: A update, B update, C update

#### **TAKEAWAYS & ACTION ITEMS**

- X channel is doing great; forward invest in it
  - (Or, "Best channel starting to fail. Why? What do we test next?")
- Engagement changed significantly (+ or –)
  - (Why? What does it mean)
- Product roadmap changes
  - (What updates/shuffling will happen based on previous slides?)
- Broader Discussion: Are things working?
  - (What does board see elsewhere? Benchmarks?)



The last point here is a sort of "meta" question. It's good to discuss with the board whether the business "machine" is starting to work well or not in general. For instance, if you're getting 2% growth week over week and daily active users to monthly active users is 15%, that's not great. Your board will have context on these things. And you can discuss openly if this is good/bad/ok and whether current traction and financials will get you where you want to go.

#### **CURRENT PRIORITIES**

- 1. A pre-launch startup.
- 2. A post-launch, pre-revenue consumer mobile startup.
- 3. An early-revenue SaaS startup.

#### KPI DASHBOARD

#### **Going Well/Advantages:**

- 1. Top-line growth: \$300K Q1 (record quarter)
- 2. Retention: 0.5% churn
- 3. CAC: Improved to \$X
- 4. ASP: \$X
- 5. Early sales process implemented + strong initial results
- 6. Product NPS of 85
- New features (X & Y): strong qual. feedback + early adoption

#### **Concerns/Risks:**

- Biggest acquisition channel (XYZ) slowing
- 2. Top-of-funnel marketing (site traffic down 15%; net new leads down 25%)
- 3. Sales/marketing alignment
- 4. When to hire for customer success



#### SALES DISCUSSION

## QTD Sales Results

- (Trend of note; e.g. X new deals / \$N new \$ACV from Y channel)
- (Trend of note; e.g. X customers from Y specific industry)
- Total: \$300K total bookings in Q1 105% of goal

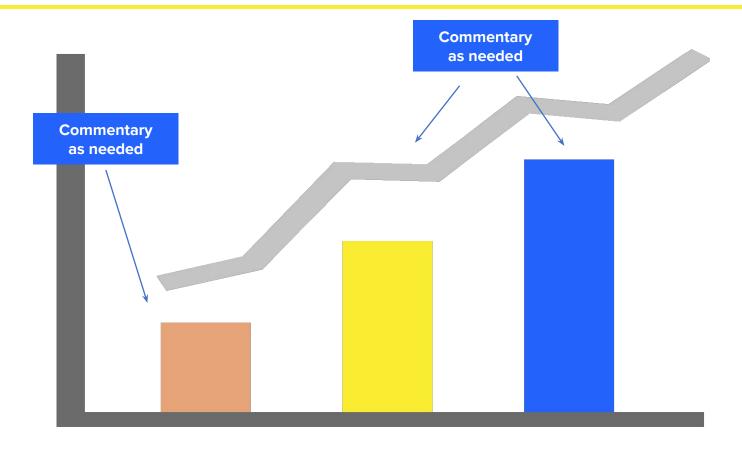
#### **Pipeline**

- (Trend of note; e.g. net new lead flow down QoQ)
- (Trend of note; e.g. total MQLs / opportunities strong despite lead flow)
- Focus is

#### Org Updates

(New hires, promotions, quota changes, process changes, etc.)

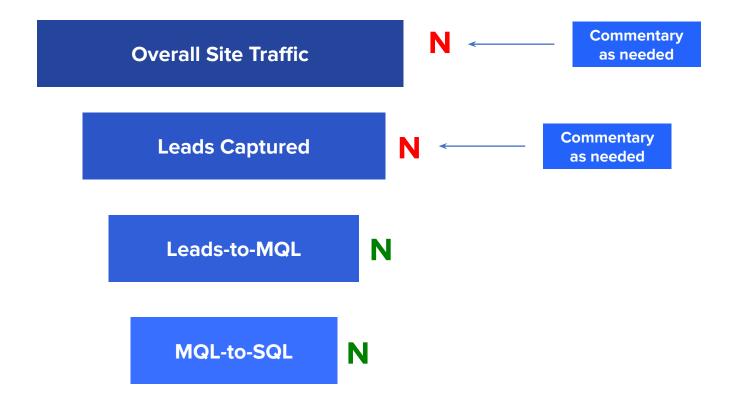
## **SALES OPPORTUNITIES**





- High-level analysis of the data.
- 1-2 important things to know or discuss re: your creation of sales opportunities.
- Upcoming action items/tests to discuss.

#### MARKETING FUNNEL





- High-level analysis of the data.
- 1-2 important things to know or discuss re: your top-of-funnel marketing.
- Upcoming action items/tests to discuss.

#### **GROWTH MACHINE**

Marketing

• Update / Win / Concern

• Update / Win / Concern

• Update / Win / Concern

Sales

• Update / Win / Concern

• Update / Win / Concern

• Update / Win / Concern

**Product** 

• Update / Win / Concern

• Update / Win / Concern

• Update / Win / Concern





Plan to discuss only a few of the major items here. In general, you're answering three questions (read top to bottom on this slide): How are you generating demand? How are people engaging the product?

#### PRODUCT PERFORMANCE

NPS A

**Account Activation** 

Usage

N

N% register □ usage

7 Day: N%

30 Day: N%

#### **Feature Pipeline**

- Recently Implemented: X, Y, Z
- 4-6 Months: X, Y, Z
- 6+ Months: X, Y

"Key quote as qualitative data point."

-- Customer, Business

## **EARLY COHORT ANALYSIS**

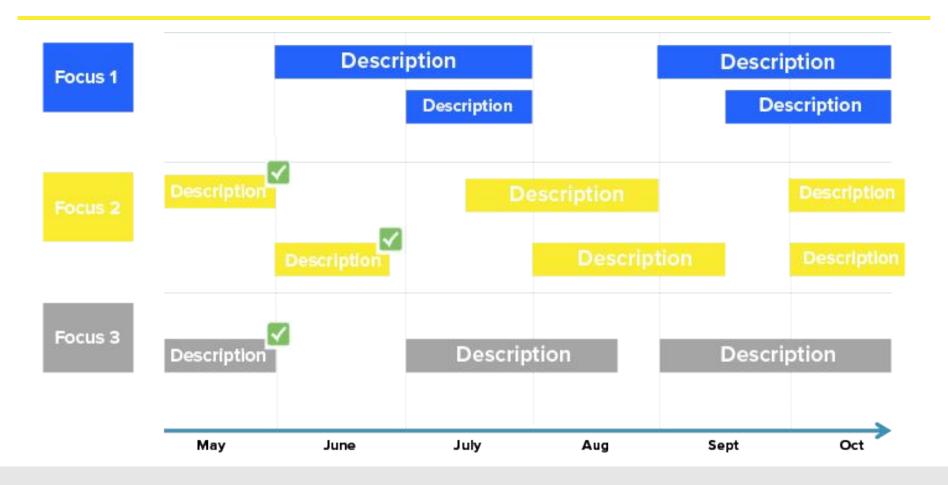






Although you'll lack this much data initially, it's critical to begin tracking by cohort and to measure each cohort's engagement over time.

#### PRODUCT ROADMAP

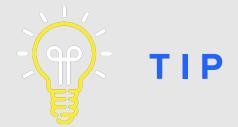




- To demo at the meeting: X update, Y update, Z update
- In design/dev now: A update, B update, C update

## **KEY CONCERNS & REQUESTS**

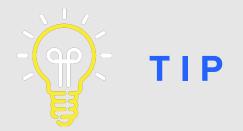
- 1. Concern/request #1
- 2. Concern/request #2
- 3. Concern/request #3



It's crucial to be as transparent as possible early on. It both sets the tone for your board relationship and helps you gain valuable advice and support. Early board meetings aren't simply investor updates.

#### RUNNING UPDATE TEMPLATE

# FOR BOARD UPDATES AFTER SEED FUNDRAISING



#### RUNNING UPDATE TEMPLATE

Instead of a full deck, you might compile a running log of important updates, with a summary at the top. In some cases, your board may also like to annotate different sections before the meeting and flag various topics to discuss or clarify further.

#### Click here to view the update document.

This can be sent as an email, or a living document.